

TOOLS AND TIPS

- Briefly discuss that televideo is private and confidential
- Talk slowly and provide increased wait time to account for delay
- Use shorter phrases and concise language
 - Too much explanation and talking can be confusing
- Be direct
- Always invite participation from child (e.g., ask for their input)
- Build rapport
 - Acknowledge distance
 - Inquire about their weather
 - Draw commonalities
 - Briefly share about your area/environment
- Build connection and have fun using virtual "high fives," "thumbs-up," and "fist bumps!"
- Use virtual tools such as screen sharing for handouts, and creating visual supports together
- Follow-up with an email to summarize recommendations and strategies discussed

